**Product Information**

**Item Number**: 910  
**Product Name**: UrbanTech Laptop Messenger Bag  
**Price**: $95  
**Brand**: CityPro  
**Category**: Laptop Bags  
**Features**:

* **Durable Material**: Made from high-quality polyester for durability and water resistance.
* **Padded Laptop Compartment**: Dedicated padded compartment for laptops up to 15.6 inches.
* **Multiple Compartments**: Includes a main compartment, front pocket, and multiple interior pockets for organized storage.
* **Adjustable Strap**: Adjustable and removable shoulder strap for a comfortable fit.
* **Anti-Theft Features**: Hidden zippers and RFID-blocking pocket for added security.
* **USB Charging Port**: Built-in USB charging port for convenient device charging on the go.
* **Trolley Sleeve**: Back trolley sleeve for easy attachment to luggage handles.

**Technical Specs**:

* **Best Use**: Daily commuting, travel
* **Capacity**: 16 liters
* **Material**: Polyester
* **Dimensions**: 17 inches x 12 inches x 4 inches (Length x Width x Height)
* **Weight**: 1.8 lbs
* **Color Options**: Black, Grey, Navy Blue
* **Warranty**: 3-year limited warranty

**User Guide**

Thank you for choosing the UrbanTech Laptop Messenger Bag. This user guide provides instructions on how to use and maintain your laptop messenger bag effectively. Please read this guide thoroughly before using the laptop messenger bag.

**Package Contents**

Ensure that the package includes the following components:

* UrbanTech Laptop Messenger Bag
* User Guide

If any components are missing or damaged, please contact our customer support immediately.

**Using the Laptop Messenger Bag**

**Step 1: Packing the Laptop Messenger Bag**

* Open the main compartment using the zipper.
* Place your laptop in the dedicated padded compartment.
* Organize your belongings using the multiple compartments and pockets.
* Use the RFID-blocking pocket for cards and the hidden back pocket for valuables.

**Step 2: Adjusting the Strap**

* Adjust the shoulder strap to fit comfortably across your body or remove it if you prefer to use the handles.
* Ensure the laptop messenger bag sits comfortably on your shoulder or in your hand.

**Step 3: Using the USB Charging Port**

* Connect your power bank to the built-in USB charging port inside the bag.
* Thread your charging cable through the port for easy access to your device.

**Step 4: Attaching to Luggage**

* Use the back trolley sleeve to attach the laptop messenger bag to your luggage handle for easy transport.

**Maintenance and Care**

* Clean the exterior with a damp cloth and mild soap.
* Avoid using harsh chemicals or abrasive cleaners.
* Store the laptop messenger bag in a cool, dry place away from direct sunlight.
* Check the zippers and strap regularly for any signs of wear and tear.

**Cautions**

1. **Overpacking**: Do not overpack the laptop messenger bag to avoid damaging the zippers and seams.
2. **Weight Limit**: Adhere to the recommended weight limit to prevent strain on the strap and seams.
3. **Water Resistance**: While the exterior is water-resistant, avoid submerging the laptop messenger bag in water.
4. **Handle with Care**: Avoid dragging the laptop messenger bag on rough surfaces to prevent scratches and damage.
5. **Storage**: Store the laptop messenger bag in a cool, dry place to prevent mold and mildew growth.

**Warranty Information**

* **Warranty Duration**: The UrbanTech Laptop Messenger Bag is covered by a 3-year limited warranty from the date of purchase.
* **Warranty Coverage**: The warranty covers manufacturing defects in materials and workmanship, including issues such as seam separation, zipper malfunction, or strap defects.
* **Exclusions**: The warranty does not cover damages caused by improper use, accidents, normal wear and tear, unauthorized modifications, or failure to follow care and maintenance instructions.
* **Warranty Claim Process**: In the event of a warranty claim, please contact our customer support with your proof of purchase and a detailed description of the issue. Our support team will guide you through the necessary steps to assess the claim and provide a resolution.
* **Warranty Remedies**: Depending on the nature of the warranty claim, we will either repair or replace the defective product. If the exact product is no longer available, we may offer a comparable replacement at our discretion.
* **Limitations**: The warranty is non-transferable and applies only to the original purchaser of the UrbanTech Laptop Messenger Bag. It is valid only when the product is purchased from an authorized retailer.
* **Legal Rights**: This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

For any warranty-related inquiries or to initiate a warranty claim, please contact our customer support using the provided contact information. Please retain your proof of purchase as it will be required to verify warranty eligibility.

**Return Policy**

* **If Membership status "None"**: Returns are accepted within 30 days of purchase, provided the laptop messenger bag is unused, undamaged, and in its original packaging. The customer is responsible for the cost of return shipping. Once the returned item is received, a refund will be issued for the cost of the item minus a 10% restocking fee. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Gold"**: Returns are accepted within 60 days of purchase, provided the laptop messenger bag is unused, undamaged, and in its original packaging. Free return shipping is provided. Once the returned item is received, a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Platinum"**: Returns are accepted within 90 days of purchase, provided the laptop messenger bag is unused, undamaged, and in its original packaging. Free return shipping is provided, and a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

**Reviews**

1. **Rating**: 5  
   **Review**: The UrbanTech Laptop Messenger Bag is perfect for my daily commute. It's lightweight, durable, and has plenty of compartments for organization. Highly recommend it!
2. **Rating**: 4  
   **Review**: I love the UrbanTech Laptop Messenger Bag, but I wish it had a bit more padding on the strap. Overall, it's a great laptop messenger bag for the price.
3. **Rating**: 5  
   **Review**: This laptop messenger bag is perfect for business trips and daily use. The anti-theft features are a great addition for peace of mind.
4. **Rating**: 4  
   **Review**: The UrbanTech Laptop Messenger Bag is very sturdy and stylish. However, I found the USB charging port a bit tricky to use at first. Still, it's a great buy!
5. **Rating**: 5  
   **Review**: Excellent laptop messenger bag! It's spacious, easy to handle, and the water-resistant exterior is a great feature. I would definitely buy it again.

**FAQ**

1. **How easy is it to adjust the strap on the UrbanTech Laptop Messenger Bag?**  
   The UrbanTech Laptop Messenger Bag features an adjustable and removable shoulder strap, making it easy to customize the fit for comfort.
2. **Can the UrbanTech Laptop Messenger Bag fit a 15.6-inch laptop?**  
   Yes, the dedicated padded compartment is designed to fit laptops up to 15.6 inches.
3. **Is the UrbanTech Laptop Messenger Bag water-resistant?**  
   Yes, the exterior of the UrbanTech Laptop Messenger Bag is made from water-resistant polyester to protect your belongings from moisture.
4. **What is the weight capacity of the UrbanTech Laptop Messenger Bag?**  
   The UrbanTech Laptop Messenger Bag has a capacity of 16 liters and can hold up to 16 lbs of weight.
5. **How do I clean the UrbanTech Laptop Messenger Bag?**  
   Clean the exterior with a damp cloth and mild soap. Avoid using harsh chemicals or abrasive cleaners.